

HFS15: Student Satisfaction Survey on Education Agent

Please complete the below satisfaction survey to provide feedback on your education agent.

Qualification Title:	
Education Agent Name:	
Country of Residence	
Date:	

How did you find the education agent?			
Institute's website	<input type="checkbox"/>	Agent advertisement	<input type="checkbox"/>
Education exhibition	<input type="checkbox"/>	Family/friend recommendation	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>		

What made you choose the education agent?			
Ethical and reliable reputation	<input type="checkbox"/>	They were the closest location to me	<input type="checkbox"/>
Advertisement	<input type="checkbox"/>	They represent the Institute	<input type="checkbox"/>
Family/friend recommendation	<input type="checkbox"/>	Services were free	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>		

Did your education agent charge you a service fee?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
If YES, how much did they charge									
Did your education agent advise you to do a particular course for migration purpose?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
Did your education agent recommend the right course?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
Were the counseling sessions with your education agent satisfactory?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
Would you recommend your education agent to others?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
How do you rate the services provided by the education agent									
Excellent	<input type="checkbox"/>	Very Good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Average	<input type="checkbox"/>	Below Average	<input type="checkbox"/>
Additional comments									

Thank you for providing your valuable feedback.